

FAQ

on brupower's energy
sharing



This document is for internal use only.

Who is eligible and who is not



1. I am a tenant, do I have access to sharing?

As a tenant, you have access to the shared electricity supply as long as your existing electricity contract is in your name. There is no obligation to notify the landlord.

2. Is it possible to consume the energy produced by Brupower even if you do not have solar panels?

Of course! That's the point of brupower, namely to allow all Brussels residents to benefit from photovoltaic electricity without having to own their own panels.

3. Is it possible to consume the energy produced by Brupower when living in an apartment?

Of course! That's the point of brupower, namely to allow all Brussels residents to benefit from photovoltaic electricity, whether they own their home or not.

4. Can the common areas of the building also benefit from the electricity produced by Brupower?

Of course! That's the whole point of brupower: to benefit everyone involved—residents, property managers, municipalities, and small and medium-sized businesses.

The legal entity that holds the energy contract with the traditional supplier must submit the application. Thus, either the property manager or the ACP must become a member of brupower as a legal entity. In fact, to participate in energy sharing, you must be a member of brupower. The legal entity must then follow the standard procedure: sign the sharing agreement and install a smart meter.

5. I rent with all charges included, do I have access to the sharing feature?

It is possible to access energy sharing. In this scenario, you must contact the property owner to provide them with information about energy sharing so they can understand the benefits and become a member themselves. You will find information on our website. Flyers and a more detailed presentation are available upon request. Once you have sent the documentation (website, flyer, etc.), you can forward it to brupower at hello@brupower.be

6. I have a passage counter, do I have access to sharing?

A flow meter measures the electricity or heat (heating/hot water) consumption of a specific part of an installation. This meter is not connected to the Sibelga network, a necessary condition for accessing energy sharing.

7. I have photovoltaic panels, do I have access to the sharing service?

It is important to distinguish whether the person wishes to join the sharing as a producer or as a consumer.

As a **producer**: if you own photovoltaic panels on your roof, you cannot participate in energy sharing with brupower. This is because brupower is a citizen energy community, not an energy supplier (see question 11). According to the 2022 Brussels-Capital Region Ordinance, the energy community must own the production facilities. The exception was made with the creation of local energy communities. Brupower operates at the regional level, so being a citizen energy community is more relevant at this stage. More information here: www.energysharing.brugel.brussels

As a **consumer**: the energy produced by Brupower is available when our panels are producing. This will generally be at the same time as your photovoltaic production. Sharing would only be worthwhile if your system is undersized and doesn't cover all of your consumption. If your system is sufficient, it won't be advantageous to benefit from the shared electricity, since you will have to pay Sibelga's annual metering fees (in 2025, these fees amount to 3.5 euro cents per day, or €12.77 per year), which will likely be higher than your annual financial gains.

8. I have photovoltaic panels, can I sell them back to Brupower and access PV?

Brupower is a citizen energy community. From a legal standpoint, this means that the cooperative must own the solar panels to be able to share the energy. However, if you agree to transfer ownership rights to Brupower, this becomes possible. This arrangement is possible but not guaranteed. It depends on a comprehensive technical analysis of the installation.

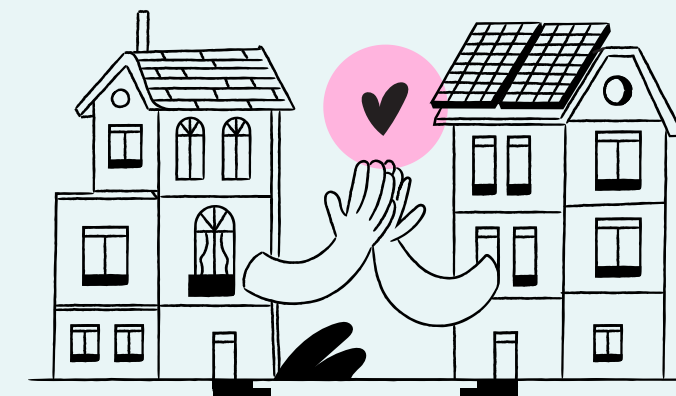
Indeed, Brupower develops and manages photovoltaic projects on a "collective" scale. In other words, if the projects involve public or shared rooftops (condominiums, schools, etc.), they fall within Brupower's investment criteria. However, Brupower does not invest in individual buildings.

9. Is energy sharing accessible to merchants?

Energy sharing is possible for businesses for which the energy sector is not their primary activity. Indeed, Ordinance 2022 regulates corporate participation. In the case of a citizen energy community like brupower, if effective control is exercised by a small or medium-sized enterprise, the energy sector cannot be its main area of activity, and it cannot engage in large-scale commercial activity. Local businesses are therefore welcome to join the energy community.

10. Can people who are on a social tariff participate in the sharing?

Those eligible for a social tariff can participate in the sharing. However, Brupower's tariff remains slightly higher. It is crucial that households experiencing energy vulnerability benefit from the social tariff first. We hope to offer a social tariff once Brupower has reached a critical mass.



How to become a Brupower customer?



11. Do I need to change suppliers? Should I notify my provider?

You do not need to switch providers. You do not need to notify your current provider.

With brupower, you'll receive a separate bill for your green electricity, which is produced and shared by and for the people of Brussels. You will therefore receive two electricity bills: the bill from your existing provider and the bill from brupower (whose energy is supplied to you with priority over the provider's). Sibelga is responsible for allocating the electricity from brupower and the provider.

12. Becoming a brupower customer also means becoming a cooperative member.

Brupower is a cooperative and a citizen energy community. This framework allows Brussels residents and businesses in the region to become co-owners and consumers of photovoltaic electricity. Only Brupower members can benefit from Brupower's electricity.

The first step to becoming a co-operator is to buy one or more shares by filling out the online form https://coop.brupower.be/fr_BE/become-a-co-operator.

13. Becoming a brupower customer means having a smart meter.

A smart meter is required to participate in energy sharing. First, make sure you don't already have a digital meter.

Installing a smart meter is free. You must request an appointment with Sibelga to replace your current meter:

<https://my.sibelga.be/fr/form/ReplacementBySmartMeter/step/Intro>

Tip: Please mention that the smart meter replacement is for the purpose of participating in energy sharing. Sibelga offers priority appointments in this case!

14. If I live in an apartment building, do I need the approval of the building management to install a smart meter?

Since the meter is technically linked to other meters in the building, a request must be made by the building manager for Sibelga to replace all the meters at once. This is the principle of indivisibility, explained here: <https://www.sibelga.be/fr/partnerzone/intermediaires/syndics-dimmeuble/compteurs-intelligents>

In an apartment building, it's important to note that smart meters cannot be installed individually. If one of the owners wants them, all the meters in the building must be replaced. The building manager is responsible for submitting a request to Sibelga.

15. How do I terminate my sharing agreement and within what timeframe?

You can terminate your power-sharing agreement at any time. You are not required to provide a reason, but this information is very valuable to us in helping us improve our service.

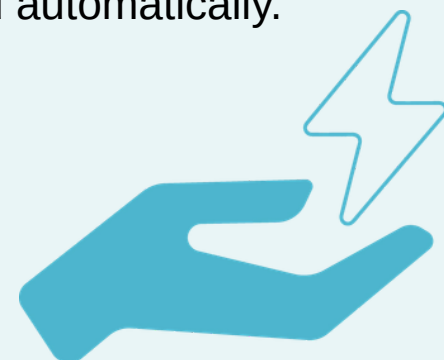
You can send an email to brupower (hello@brupower.be) and we will notify Sibelga. The electricity sharing arrangement must end within 24 hours, at no cost to the member, in accordance with Brugel's regulatory rules.

How does electricity sharing work?

The price

16. Is the price of shared kWh indexed?

The electricity tariff offered by Brupower can be indexed. Indexing Brupower's electricity tariff is decided by the cooperative members at a general meeting. Therefore, it is the cooperative members and those participating in the energy sharing scheme who are themselves cooperative members who decide on the indexation. For self-consumption, the price is indexed automatically.



17. Why is the energy tariff 11 cents/kWh?

Brupower's energy tariff is determined based on the following criteria:

- Access and inclusion: the price must be as low as possible to allow as many Brussels residents as possible to benefit from local electricity;
- Fair compensation for employees: the sale of electricity is used, on the one hand, to repay the cost of the installed photovoltaic panels and, on the other hand, to pay the operational team that runs this business on a daily basis. The price must allow for fair compensation for the cooperative's employees.
- Competitiveness: the price must be competitive with the electricity supplied, so that the end user has an economic interest in benefiting from shared electricity, and not just a societal or environmental interest;
- Transparency: a fixed price for all members benefiting from self-consumption and sharing has been defined in order to simplify the offer and make it more transparent (initially, a price per project had been defined, with larger, more profitable projects allowing access to a lower price. This inequality across the different projects has been reviewed and the gains have been pooled across all projects).

18. Is the price of shared kWh frequently reviewed?

Brupower's pricing policy is based on the following criteria: fairness, stability, and affordability. The decision to revise Brupower's electricity tariff rests with the General Assembly—that is, with you, the cooperative members who are our customers. This is a key advantage of the cooperative model: customers decide on tariff changes based on a proposal from the board of directors. To date, Brupower's electricity tariff hasn't changed.

19. What annual savings can I expect?

Brupower estimates savings of between €50 and €100 (or even more) per year. This depends on your consumption (number of occupants, living space, consumption habits, and amount of sunshine). In the first year, you need to subscribe to Brupower by purchasing one or more shares to become a Brupower cooperative member. From the very first year, you'll already benefit from savings. You also become a cooperative member and therefore a co-owner of a photovoltaic park in Brussels and a portion of a wind turbine in the North Sea with Seacoop.

Local or regional?

20. What is the difference between local sharing and regional sharing?

The operation is the same, but there is a difference in the network charges applied by Sibelga. For local sharing, the network charges are lower than for regional sharing. However, the latter remains cheaper than the price paid by a traditional supplier, partly due to the absence of a green energy contribution and an annual fee with Brupower.

21. What are the criteria for offering local sharing?

Local sharing is available through brupower for solar power systems where multiple residential and non-residential consumers are located within the same building.

Local sharing allows for lower Sibelga network charges and avoids Elia transmission fees. The overall price is therefore lower than for customers participating in regional sharing.

Local sharing is activated if the number of participants is at least 0.75 times the kWp. If the building does not have enough participants for local sharing, regional sharing is applied by default. The proportion indicated is only a guideline, as each installation is unique (number of residents, types of residents: individuals, professionals).

22. What happens to this local sharing arrangement if, after a few months, the number of occupants who have subscribed to it changes?

If we fall below the participation threshold, regional sharing is applied.

Owners and occupants

23. What happens if, during the contract period, occupants change their consumption habits, either increasing or decreasing them? For example, some occupants become more energy-intensive. Who has priority for the available surplus? How does Brupower respond to this increased demand in relation to the limited local surplus?

The surplus is shared according to a fixed, multi-round allocation key. Participants have the right to change their habits (that's the goal) and their consumption (as long as it's to consume less). This will indeed impact the volume participants receive, but it won't exclude them from the local distribution. A "cascade" effect isn't possible. It's not possible to shift only the "consumers" towards the regional surplus.

Sharing is like splitting a cake between several people.

If there are more people, then each person's share of the pie is smaller. However, for residential consumers, consumption typically occurs in the morning and evening, at times that don't coincide with production. Therefore, there is ample room for more residential members to join the sharing scheme without reducing the annual financial gain.

24. If occupants leave the building, what happens to local sharing? Does it switch to regional sharing below a certain self-consumed volume?

In theory, if we fall below the threshold, we switch to regional sharing. Local sharing is activated if the number of participants is equivalent to at least 0.75 x kWp.

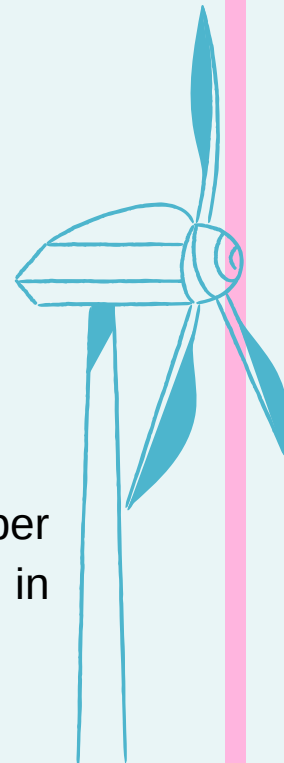
25. When the meter is in the owner's name, is it possible for the owner to bill their tenants?

This must be agreed upon between the landlord and tenant, but Brupower cannot intervene in these agreements. We can only intervene in the relationship between us (the energy community) and the meter holder (landlord or tenant).

Relations with the authorities (Brugel and Sibelga)

26. Do you have to pay an annual fee to access the sharing service?

- Brupower does not charge an annual fee. Sibelga charges 3.5 cents per day, which amounts to €12.77 per year in 2025. This cost is included in your Brupower bill as a network fee.



27. If a sharing contract is signed, is it also necessary to have the signed mandate document for Sibelga to change the meter?

These are two very different actions. Brupower handles the registration of the individual for energy sharing via the Sibelga platform, based on the agreement signed between the individual and Brupower. A mandate is therefore no longer required.

Beforehand, anyone wishing to become a Brupower customer must arrange for their smart meter to be changed. It is their responsibility to submit the request and schedule the appointment with Sibelga. They can also authorize another person or company to handle the meter change on their behalf.

- An important tip: Be sure to mention that you're switching to a smart meter because you want to participate in energy sharing. In that case, Sibelga offers priority appointments!

28. What happens if, after 10 years, Brugel no longer validates the renewal application for Brupower to be recognized as an energy community?

Brupower will make the adjustments that Brugel asks us to make.

Do you have a question? Would you like to share a suggestion? Contact us: hello@brupower.be

brupower